

Connecticut Integrated Healthcare & Housing Neighborhoods

- *Connecticut Integrated Healthcare & Housing Neighborhoods (CIHHN)* is a health home outreach model using assertive outreach and care coordination to link high-cost, high-need clients with primary care, behavioral healthcare and supportive/affordable housing.
- The overall project aims to identify and target Medicaid-enrolled (or Medicaid eligible) high utilizers of health services who are homeless or at risk of homelessness (including residents of public housing), and who have chronic medical conditions, including serious mental illness (SMI), substance abuse disorders or other chronic medical conditions.
- Multidisciplinary health teams will be established in multiple regions of the state through partnerships between Federally Qualified Health Centers, Local Mental Health Authorities, supportive housing/public housing providers, homeless service/outreach programs, and the state's Medicaid Medical Administrative Services Organization (ASO).
- Local hospitals will assist with identification of high utilizers and partner with teams to ensure effective transitions from care.
- Funding applications to support this model in Connecticut were submitted to the Corporation for Supportive Housing (CSH) Social Innovation Fund and the U.S. Department of Health and Human Services for the Center for Medicare and Medicaid Innovation's (CMMI) Health Care Innovation Challenge Grant.
- CSH awarded Connecticut's proposal in late February, which will support 160 tenants, identifying individuals who meet the program criteria using a data match between the state's Medicaid data and Homeless Management Information Systems. This project is principally focused on individuals who are currently homeless. This grant is being coordinated by the CT AIDS Resource Coalition, the Partnership for Strong Communities and multiple statewide partners.
- A statewide steering committee will continue to move this work forward through the Opening Doors-CT process, which is guided by the Reaching Home Campaign. **The partners will continue to pursue other public and private resources to carry out the full scope of this important work.**
- Full implementation of the project would include rigorous quality assurance and evaluation components, as well as infrastructure investments that encompass transportation, workforce development and training, and information technology (including support for a statewide data match between the Medicaid claims database and the Homeless Management Information System (HMIS) to identify high utilizers of health care services who are in the homeless system)
- One region (New Haven) aims to incorporate a medical respite pilot to provide post-acute medical care for those individuals who are homeless and need additional health care support, without needing hospital or nursing home level of care.



- Health team staff include nurse care managers (team lead), patient navigators (a new healthcare workforce role in the state), benefits specialists and systems coordination.
- The Malloy Administration recognizes the critical role that supportive housing plays in healthcare. Last year, the state budget dedicated \$100 million to affordable housing over two years and \$30 million in capital funding to develop 150 new units of additional supportive housing. In February, Gov. Malloy announced his housing proposal for the state budget, which includes \$300 million over 10 years for public housing revitalization, an additional \$20 million for affordable housing, and 150 new rental assistance vouchers for scattered site supportive housing, among other investments. *In its announcement of the new housing proposals, the Administration specifically notes the intention to coordinate these vouchers with the services outlined in CT's CMMI Innovations Grant application.*
- In Connecticut, an identified cohort of adult Medicaid beneficiaries who are homeless, high-cost utilizers of health services had average annual Medicaid payments of \$67,992 per person. **This is 9 times more expensive than the average Medicaid beneficiary.**
- Research shows that supportive housing is able to reduce Medicaid costs by 41% among people who are homeless high utilizers of health services through the reduction in hospitalizations and other crisis service use.

Statewide Partners include: CT AIDS Resource Coalition, CT Coalition to End Homelessness, CT Housing Coalition, CT Women's Education & Legal Fund, CT Department of Mental Health & Addiction Services, CT Department of Social Services, CT Office of Health Reform & Innovation, Community Health Center, Inc., CT Office of Policy & Management, CT Association of Community Health Centers, NAMI-CT, CT Department of Correction, Court Support Services Division, Corporation for Supportive Housing, CT Hospital Association

Local Partners include:

(South Central) Columbus House, Cornell Scott Hill Health Center, CT Mental Health Center, Yale New Haven Hospital, VA-CT, Liberty Community Services, Housing Authority of New Haven, CommuniCare

(Greater Hartford) Journey Home, Charter Oak Health Center, Community Health Services, E. Hartford Community Healthcare, Chrysalis Center, Hands on Hartford, City of Hartford Housing Authority, Capitol Region Mental Health Center, Community Health Resources, St. Francis Hospital, Hartford Hospital, UCONN Health Center, Manchester Memorial Hospital, Rockville Hospital

(Bridgeport, Stamford) Supportive Housing Works, Bridgeport Housing Authority, Optimus Healthcare, Southwest Community Healthcare, Southwest Connecticut Mental Health System, Alpha Community Services, Operation Hope, New Haven Home Recovery, Catholic Charities, St. Luke's Lifeworks, Laurel House, Mutual Housing of SW CT, Shelter for the Homeless, Franklin St Community Health Center, Stamford Hospital, Bridgeport Hospital, St. Vincent's Hospital

(Waterbury) StayWell Health Care, Chrysalis Center, Center for Human Development, Columbus House, New Opportunities for Waterbury, Waterbury Housing Authority, St. Vincent De Paul, Waterbury Hospital, St. Mary's Hospital, Western Connecticut Mental Health Network

(New London) NL Homeless Hospitality Center, Lawrence & Memorial Hospital, Southeast Mental Health Authority, Visiting Nurses of SE CT, SE Council on Alcoholism & Drug Dependence, Community Health Center, New London Housing Authority, VA-CT, The Connection

(Norwich) Reliance House, William W. Backus Hospital, Generations, Southeastern Mental Health Authority, Norwich Human Services, Norwich Housing Authority, St. Vincent DePaul, VA-CT

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